



# Leak Detector Trial Service

With Leak Detector Trial Service, you get the ideal support throughout your trial period for the Leak Detector module – before, during and after you start using it. We set everything up, get you familiar with the tool and follow up regularly. This gives you the best possible conditions to quickly achieve a high success rate detecting leakages in connection pipes.

## What is in it for you?

- **Less hassle**  
We handle set-up and configuration so the Leak Detector module is ready for you to use. In other words, you can skip the hassle and jump right in.
- **A good head start**  
We give you a walk-through of Leak Detector to make sure you become familiar with the tool and have the right foundation to start monitoring your connection pipes for leaks.
- **Follow-up to ensure success**  
During the trial period, we will do monthly follow-ups with you to check up on your experience and success rate with Leak Detector. And you can, of course, also reach out to us if you have any questions or issues with the tool.

## Who is this for?

The Leak Detector Trial Service is for you who want support during your Leak Detector trial to ensure you get off to a flying start with acoustic leak detection. We recommend this service together with the Leak Detector Trial for you to get the most out of your trial period.

### Condition:

flowIQ® 2200 meters with READY subscription must be installed.



Heat



Cooling



Water



Electricity



**kamstrup**



## What do you get?

### Set-up and configuration

Via a remote connection, one of our product specialists will make the set-up and configuration of the Leak Detector module. This includes providing access to the right users, activating your subscription as well as testing and verifying that everything works properly.

You get a full walk-through of your new tool to get familiar with its different features and user interface so that you are all set to start efficiently monitoring and locating leaks in connection pipes.

### Follow-up and support

We set up monthly follow-up meetings between you and a dedicated product specialist. This allows us to check in with you, ensure that things are running smoothly and help you optimise your efforts in the Leak Detector module.

You can also reach us through the Kamstrup service desk via web, email and phone to get help with any issues or questions you may have related to the tool.

The Leak Detector Trial Service is available throughout your 90-day trial period. Depending on your needs, both the trial period and trial service period can be extended upon request. Ask your Kamstrup contact for more information.



### Looking for more?

With our add-on services you can customise your support solution to give you just what you need.

They include:

- **Training** in how to monitor and verify potential leakages
- **Leakage Monitoring Service** performed by us
- **Dedicated help** for a specific task or project
- ...and more

Ask your Kamstrup contact for details.