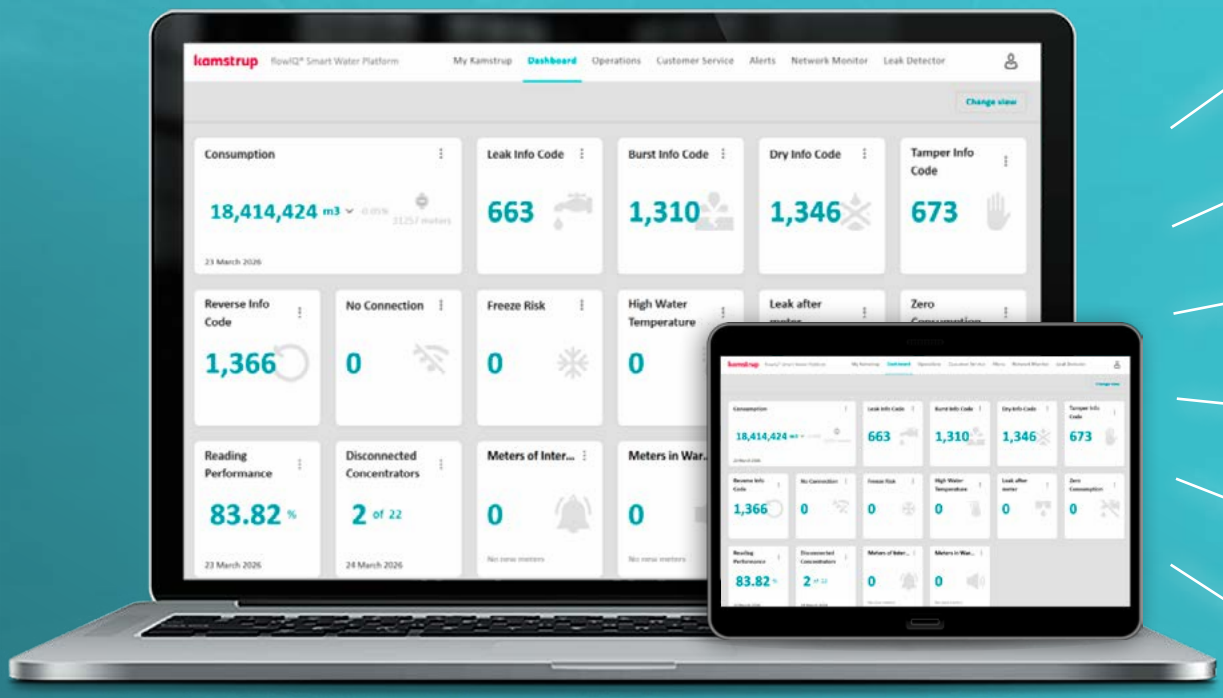


flowIQ®
Smart Water Platform

Your digital assistant for smart water metering.

kamstrup

flowIQ®
Smart Water Platform



With the flowIQ® Smart Water Platform, you can say hello to highly efficient water management made simple. It's a digital tool that combines meter data management and analytics in one platform, designed to make data-driven water management user-friendly and time-efficient.

By using a fixed network that provides a solid foundation with high network performance and reliable meter data, the platform offers a complete overview of everything you need to know about your water network. This ensures instant access to invaluable data insights, helping you improve efficiency and optimize operations, thereby enhancing the satisfaction of both customers and employees alike.

It's smart. It's simple. It's digital water management designed for efficiency.

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Installation & device management
Find out all you need to know about your installations and water meters with access to highly detailed information collected in one place

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Consumption analysis
Instant access to consumption insights lets you manage your water distribution network efficiently and enables you to optimize operations and improve efficiency.

PAGE 6
Network monitoring
Resolve network issues quickly to preserve high-quality network performance with Kamstrup Network Monitor, now integrated into the platform.

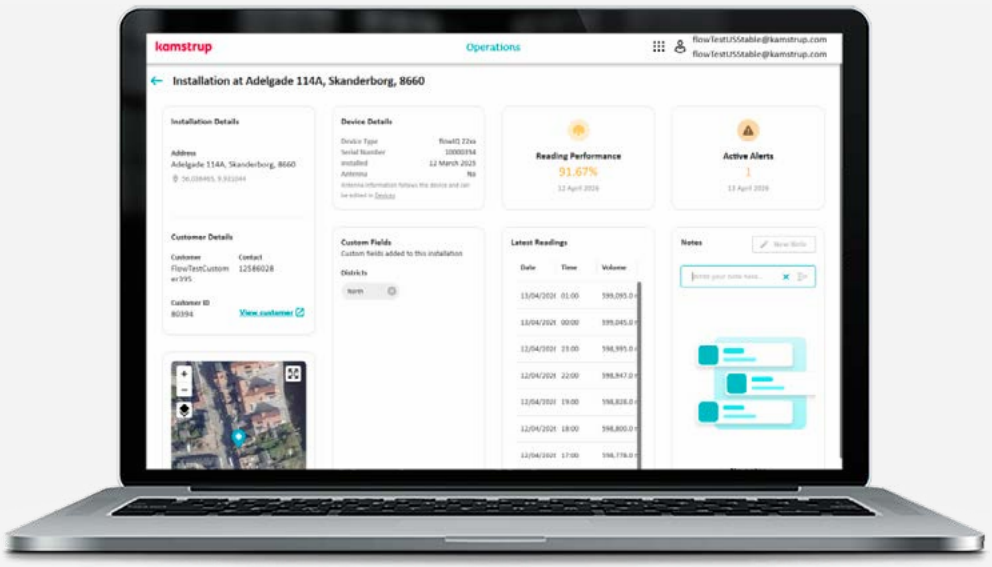
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Intelligent alerts
Focus on selected alert categories within specific timeframes to target your efforts for improved efficiency.

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Leak Detector (add-on)
Reduce non-revenue water with Leak Detector, an automated leak detection system now available as add-on software for the platform.

Installation & device management

– Find out all you need to know at once



Access all installation details from one place

Add custom information to each installation site

Identify disconnected concentrators

With access to detailed information about all your installations and devices, flowIQ® Smart Water Platform brings all your meter asset knowledge into one place. Whether it's network quality, signal strength, external antennas, installation date, mapped meter locations, device data, or current readings, everything you need is just a few clicks away.

Alongside your default installation details, you can also add custom information to each installation site for added focus on what matters to you. No one knows your water network better than you, so with a more personalised platform, you get full flexibility to manage your meters your way.

For quick issue identification, you can not only identify meters with poor reading performance – but also any disconnected concentrators. In networks with concentrators installed, this can significantly improve troubleshooting.

Consumption analysis

– Accurate billing and demand forecasting



Investigate consumption data and historical trends

Anticipate consumption demands

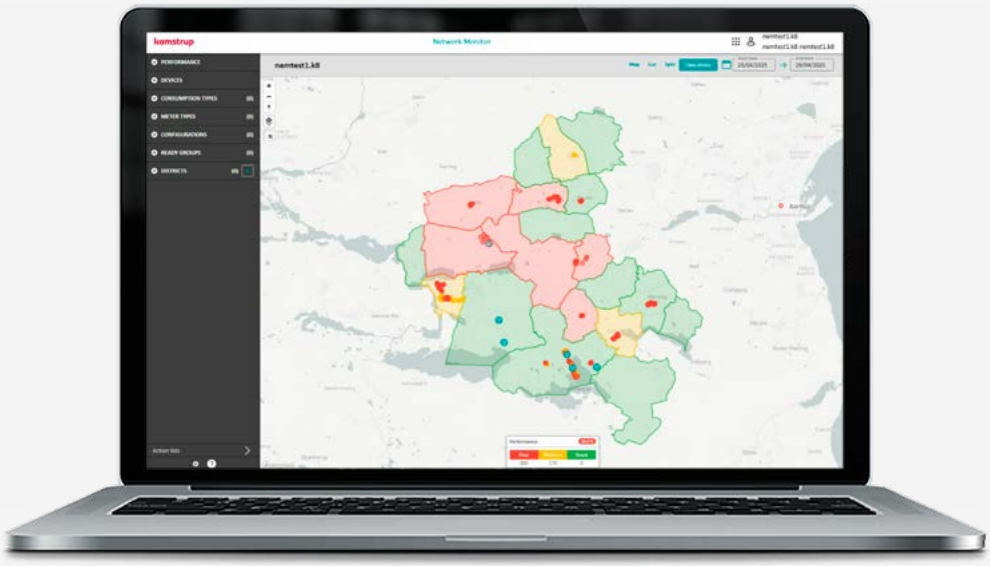
Gain utility-level consumption overview

The flowIQ® Smart Water Platform provides instant access to invaluable consumption data. This allows you to investigate consumption patterns, including large customers and historical trends, and show total consumption within user-specified time periods.

By leveraging consumption data, you can efficiently manage resources and improve demand forecasting. This way, you can improve billing accuracy, optimise operations, and improve efficiency.

Network monitoring

– Ensure high network performance



Resolve bad meter reading performance fast

Monitor collector status

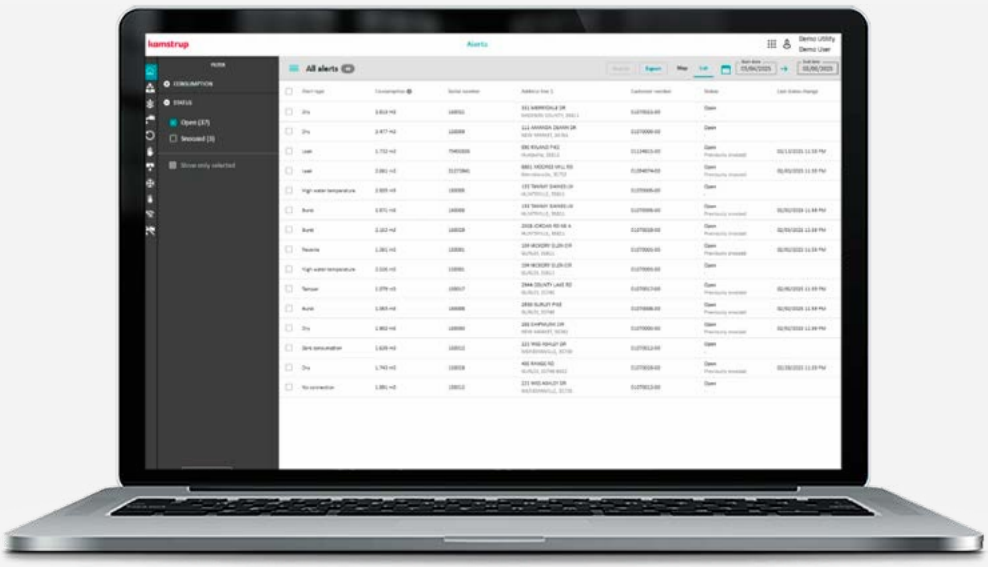
Resolve network issues with pinpoint precision

Resolve network issues on your digital water meters quickly using the Kamstrup Network Monitor, now integrated into our new flowIQ® Smart Water Platform. It's a data performance monitoring application that lets you troubleshoot meter reading performance and status on collectors. It creates a visual map of your metering network, displaying its data performance as well as your data collectors and their transmission status.

By providing a holistic view of your network's overall data performance, Network Monitor lets you stay on top of low meter reading performances as soon as they occur. With instant access to detailed information about meters and collectors in your network, you can quickly identify and resolve any connection issues. This way, water utilities can preserve high-quality network performance, providing the data needed to ensure stable smart water metering at all times.

Intelligent alerts

– Target your efforts



Receive health status from all meters

Filter your alerts for specific actions

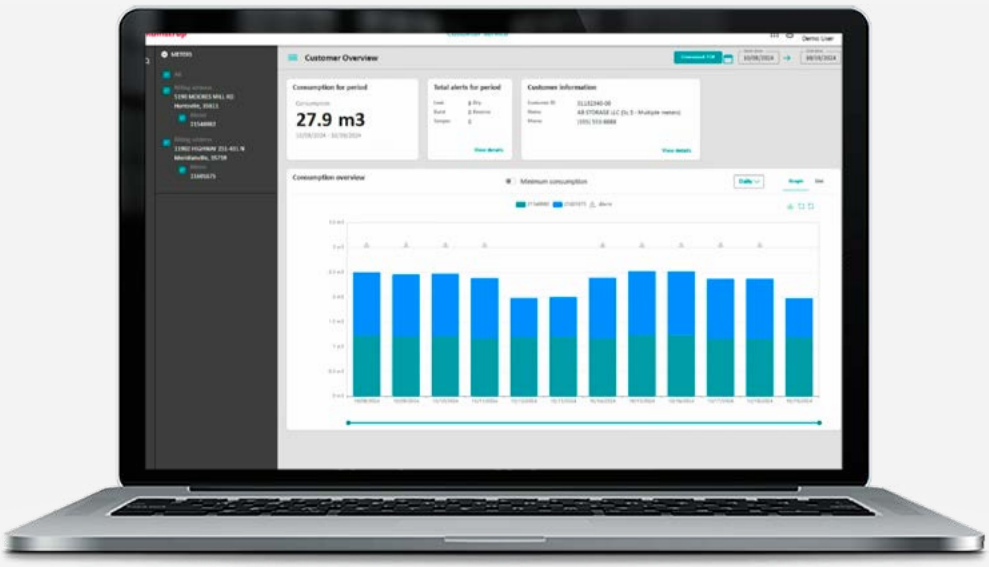
Snooze option for low-priority alerts

With sharp filtering and helpful snoozing options, you can now manage your meter alerts efficiently by focusing on selected meter alerts within specific timeframes. The long list of alerts includes meter-based alerts showing leaks, bursts, dry, reverse flow, and tampering, along with alerts based on intelligent data insights showing meters with connection loss, high water temperature, and freeze risk, zero consumption and leak after meter risk.

The platform's icon-based operational dashboard provides an overview of all water meter alert categories and their status. To dive deeper, simply click on one of the icons, and you will be presented with an overview of the active alerts in the selected category. This way, you can focus on one challenge at a time to target your effort where it matters most, enabling you to protect your smart water solution in the best way possible.

Customer service

– Top-tier service in one phone call



Gain instant access to consumer consumption data

Resolve customer concerns right away

Provide data documentation for complete transparency

At water utilities, up to 95% of customer calls concern the latest billing. But without the right data at hand, it's difficult to provide adequate answers to reasonable questions. That's why our new platform features unique, customer-specific analysis tools, providing instant access to in-depth customer insights to deliver quick, competent answers on all billing-related matters in just one phone call.

On the platform's dashboard, customer service employees can use a search function to gain instant access to detailed consumption data from all digital water meters, along with a satellite view of their locations. Simply type in the customer's name or address, and you will have all the insights needed to handle customer concerns right away. You can also provide the customer with a PDF file as documentation of their data, ensuring complete transparency of their water consumption for improved customer satisfaction. It's customer service with confidence: easier, faster, and more fulfilling than ever.

Leak Detector

– Automated leak detection system



Identify high-risk installations to target your efforts

Visualise and correlate noise data for leak indication

Set up automated reports about important findings

Leak Detector is a leak detection system that uses acoustic noise data from flowIQ® smart water meters to detect insensible water loss, allowing utilities to reduce non-revenue water with great efficiency and at much lower costs per identified leak.

Using an advanced algorithm based on data from more than 1 million meters, Leak Detector automatically interprets the data from your meters and identifies locations with high leak probability. Since 2019, the system has helped water utilities around the world find more than 5,000 otherwise hidden leaks.

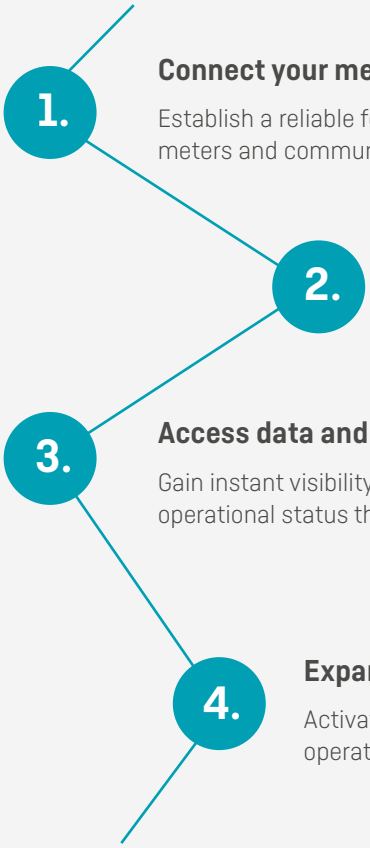
How to get started

Implementing a modern Meter Data Management platform should always be straightforward. The flowIQ® Smart Water Platform is designed to help utilities get started quickly and realise value from their smart metering data from day one.

Whether you're deploying a new smart metering solution or expanding an existing network, the platform provides the foundation needed to manage your meters, devices, and data efficiently throughout their lifecycle.

A structured onboarding process ensures a smooth transition, giving your organisation access to reliable meter data, intuitive workflows, and actionable insights from the very beginning.

Your journey starts with four simple steps



Connect your metering infrastructure

Establish a reliable foundation by connecting your smart meters and communication network to the platform.

Configure devices and installations

Manage meter installations, replacements, and device information in one centralised system.

Access data and insights

Gain instant visibility into consumption, network performance, and operational status through intuitive dashboards and analytics.

Expand as your needs evolve

Activate additional capabilities and applications to support new operational goals and unlock further value from your data.

With a scalable platform and continuous innovation from Kamstrup, you can start with today's needs and stay ready for future opportunities.

A platform designed to grow with your utility

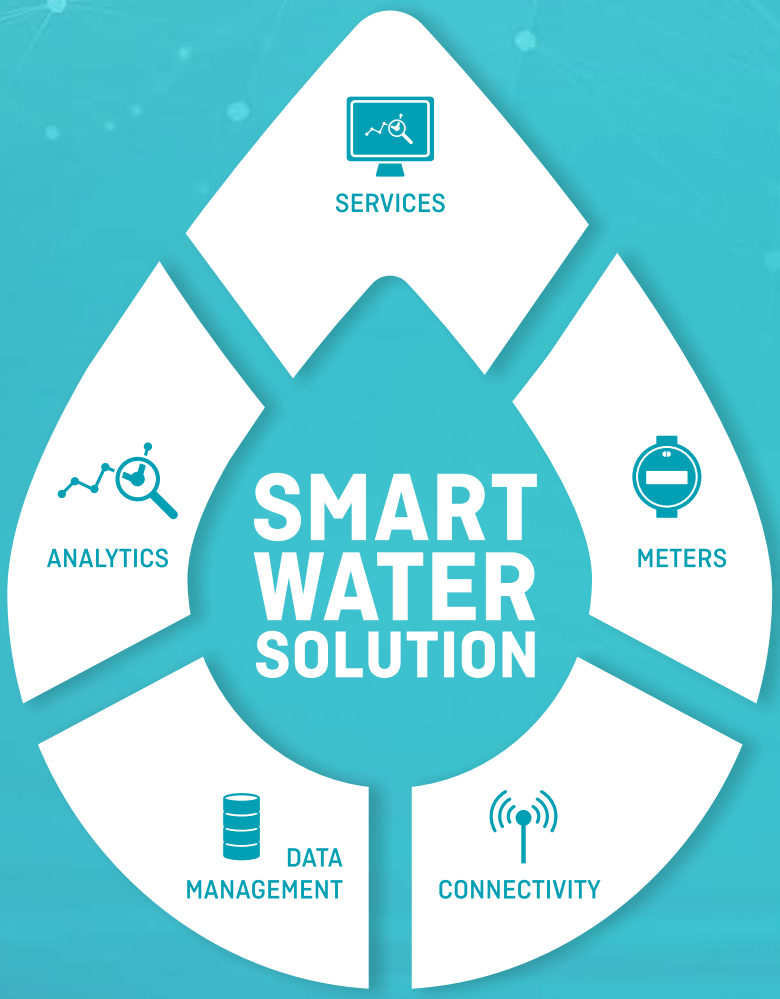
The flowIQ® Smart Water Platform is built to evolve. As utilities expand their digital ambitions, we will continue to add new capabilities, insights, and workflows that help customers operate more efficiently, reduce water loss, and deliver better service.

Our development approach is founded on close collaboration with utilities. Through ongoing dialogue and co-creation, customer needs and real-world experiences help shape the platform roadmap, ensuring that future innovations create practical value where it matters most.

With a strong Meter Data Management foundation, integrated applications, and a commitment to continuous innovation, the flowIQ® Smart Water Platform is more than a software solution. It's a long-term always-at-hand digital partner for the water utilities of today and tomorrow.

Together, we shape the future of smart water management.

Want to hear more?
Scan the QR code and let's get the conversation started



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