

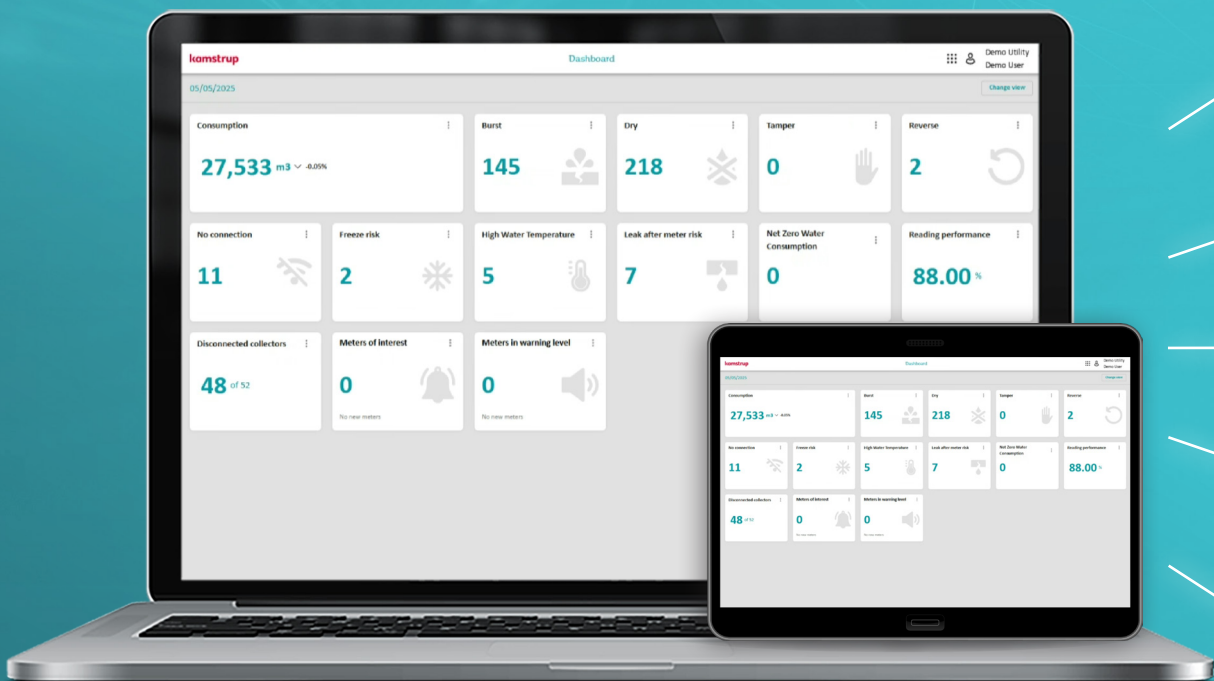




flowIQ®
Smart Water Platform

Your digital assistant for smart water metering.

flowIQ® Smart Water Platform



With the flowIQ® Smart Water Platform, you can say hello to highly efficient water management made simple. It's a digital tool that combines meter data management and analytics in one platform, designed to make data-driven water management user-friendly and time-efficient.

By using a fixed network that provides a solid foundation with high network performance and reliable meter data, the platform offers a complete overview of everything you need to know about your water network. This ensures instant access to invaluable data insights, helping you improve efficiency and optimize operations, thereby enhancing the satisfaction of both customers and employees alike.

It's smart. It's simple. It's digital water management designed for efficiency.

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Consumption analysis

Instant access to consumption insights lets you manage your water distribution network efficiently and enables you to optimize operations and improve efficiency.

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Network monitoring

Resolve network issues quickly to preserve high-quality network performance with Kamstrup Network Monitor, now integrated into the platform.

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Intelligent alerts

Focus on selected alert categories within specific timeframes to target your efforts for improved efficiency.

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Customer Service

Provide competent answers on all billing-related matters in just one phone call with instant access to in-depth customer consumption data.

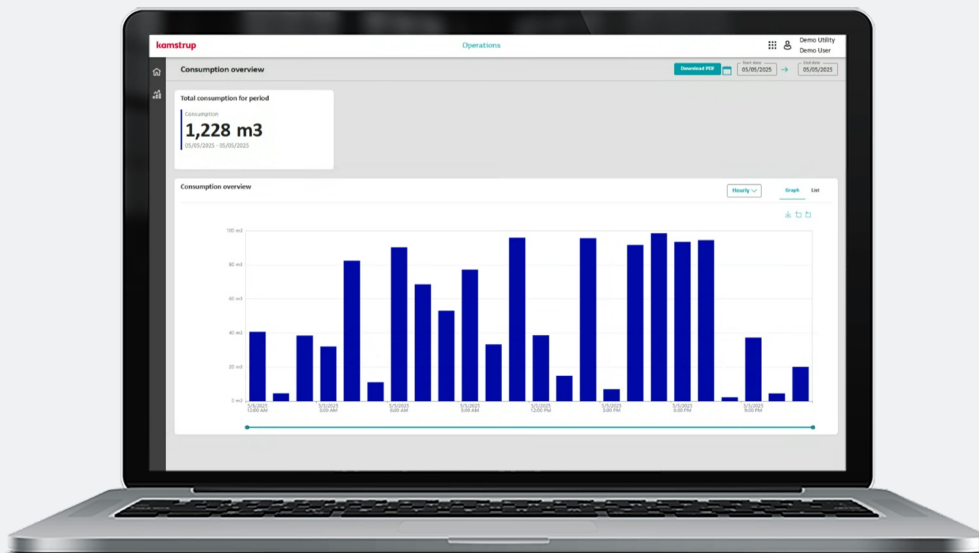
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Leak Detector (add-on)

Reduce non-revenue water with Leak Detector, an automated leak detection system now available as add-on software for the platform.

Consumption analysis

– Accurate billing and demand forecasting



**Investigate
consumption data
and historical
trends**

**Anticipate
consumption
demands**

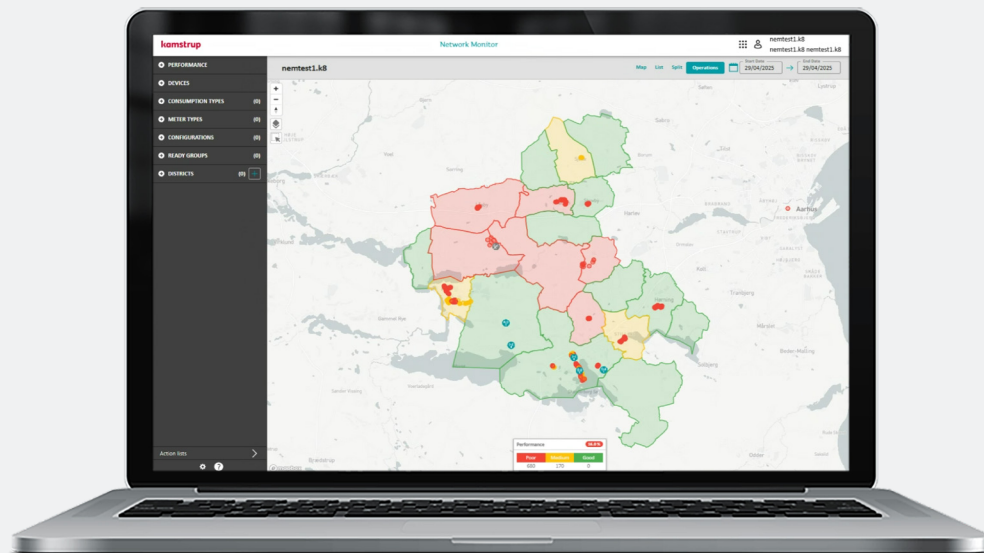
**Gain utility-level
consumption
overview**

The flowIQ® Smart Water Platform provides instant access to invaluable consumption data. This allows you to investigate consumption patterns, including large customers and historical trends, and show total consumption within user-specified time periods.

By leveraging consumption data, you can efficiently manage resources and improve demand forecasting. This way, you can improve billing accuracy, optimise operations, and improve efficiency.

Network monitoring

– Ensure high network performance



**Resolve bad
meter reading
performance
fast**

**Monitor
collector
status**

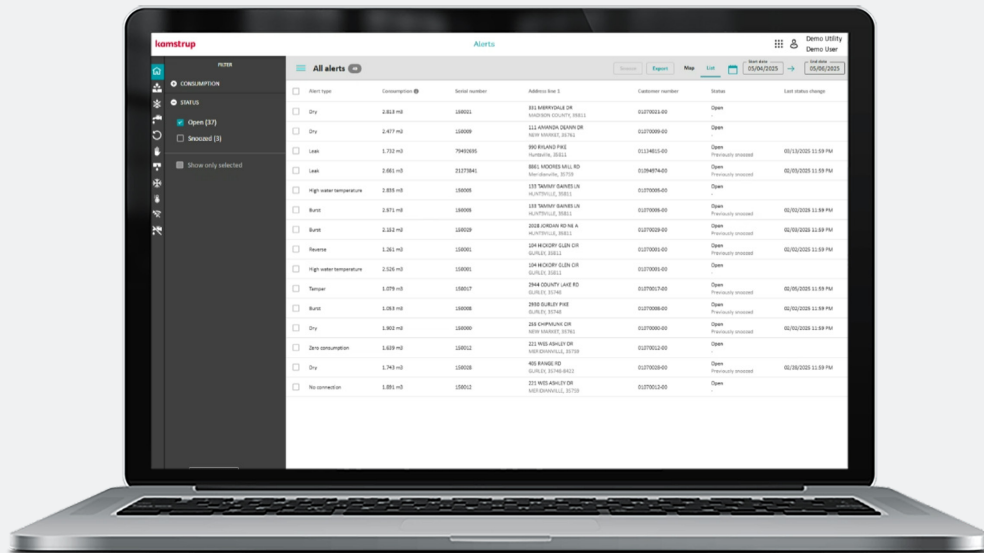
**Resolve
network issues
with pinpoint
precision**

Resolve network issues on your digital water meters quickly using the Kamstrup Network Monitor, now integrated into our new flowIQ® Smart Water Platform. It's a data performance monitoring application that lets you troubleshoot meter reading performance and status on collectors. It creates a visual map of your metering network, displaying its data performance as well as your data collectors and their transmission status.

By providing a holistic view of your network's overall data performance, Network Monitor lets you stay on top of low meter reading performances as soon as they occur. With instant access to detailed information about meters and collectors in your network, you can quickly identify and resolve any connection issues. This way, water utilities can preserve high-quality network performance, providing the data needed to ensure stable smart water metering at all times.

Intelligent alerts

– Target your efforts



Receive health status from all meters

Filter your alerts for specific actions

Snooze option for low-priority alerts

With sharp filtering and helpful snoozing options, you can now manage your meter alerts efficiently by focusing on selected meter alerts within specific timeframes. The long list of alerts includes meter-based alerts showing leaks, bursts, dry, reverse flow, and tampering, along with alerts based on intelligent data insights showing meters with connection loss, high water temperature, and freeze risk, zero consumption and leak after meter risk.

The platform's icon-based operational dashboard provides an overview of all water meter alert categories and their status. To dive deeper, simply click on one of the icons, and you will be presented with an overview of the active alerts in the selected category. This way, you can focus on one challenge at a time to target your effort where it matters most, enabling you to protect your smart water solution in the best way possible.

Customer service

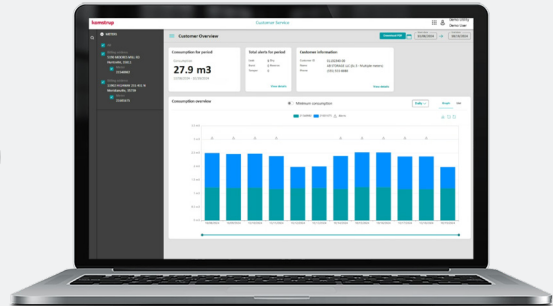
– Top-tier service in one phone call

At water utilities, up to 95% of customer calls concern the latest billing. But without the right data at hand, it's difficult to provide adequate answers to reasonable questions. That's why our new platform features unique, customer-specific analysis tools, providing instant access to in-depth customer insights to deliver quick, competent answers on all billing-related matters in just one phone call.

On the platform's dashboard, customer service employees can use a search function to gain instant access to detailed consumption data from all digital water meters, along with a satellite view of their locations. Simply type in the customer's name or address, and you will have all the insights needed to handle customer concerns right away. You can also provide the customer with a PDF file as documentation of their data, ensuring complete transparency of their water consumption for improved customer satisfaction. It's customer service with confidence: easier, faster, and more fulfilling than ever.

Gain instant
access to
consumer
consumption
data

Resolve
customer
concerns
right away



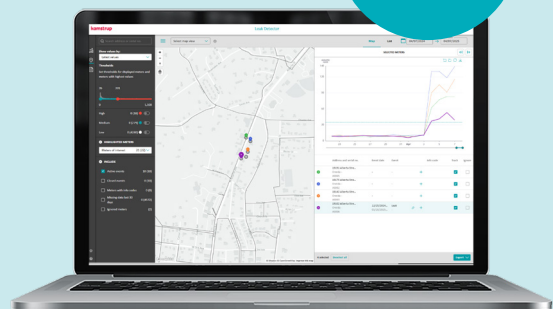
Leak Detector

– Automated leak detection system

Leak Detector is a leak detection system that uses acoustic noise data from flowIQ® smart water meters to detect insensible water loss, allowing utilities to reduce non-revenue water with great efficiency and at much lower costs per identified leak.

Using an advanced algorithm based on data from more than 1 million meters, Leak Detector automatically interprets the data from your meters and identifies locations with high leak probability. Since 2019, the system has helped water utilities around the world find more than 5,000 otherwise hidden leaks.

Add-on
software





RELIABLE // TRANSPARENT // SCALABLE // VALUABLE

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