

Extended Product Warranty Heat/Cooling

Protect your investment in smart meters by extending the meter's warranty period

Kamstrup meters are known for their high quality and reliability, but in the event that a meter does not function properly, our standard warranty applies – but what if it has expired?

We are proud of our high-quality meters and are happy to assume the risk if you want to extend the warranty period beyond 2 years to protect your investment.

No unexpected costs

For a low up-front fee, you can extend the warranty period and achieve full certainty of costs throughout the entire warranty period without unexpected costs arising from unexpected repair or replacements.

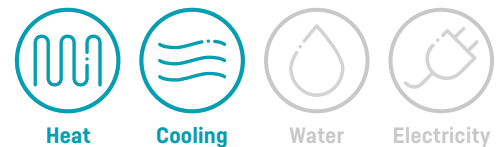
Up to 15 years protection

The duration of our extended warranties reflects our confidence in the quality and reliability of our products. Depending on your requirements and needs, you can extend the warranty period of up to 15 years¹ in total.

Warranty period (years)	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	
Compensation (% of the product's original price)	100 %	100 %	100 %	100 %	100 %	75 %	75 %	75 %	75 %	75 %	50 %	50 %	50 %	50 %	50 %	
	Standard warranty period		Extended warranty period													

Who is this for?

Extended Product Warranty is for you if you want certainty of costs for your budget planning, a minimum of downtime and assurance that Kamstrup will solve the problem if one of your meters malfunctions.



Within the first 5 years of the warranty period, Kamstrup will refund 100 % of the original purchase price. For defects occurring after 5 years, the compensation from Kamstrup is 75 % of the purchase price, and after 10 years 50 % of the purchase price.

¹ Depending on the geographical location of installation.
 Note: Kamstrup's "General terms and conditions of sale and delivery" in force, including amendments, shall apply to all warranties mentioned in this material. These terms are attached to the order confirmation and can also be found on kamstrup.com.





Investigating every faulty meter

In case you need to use your extended warranty, rest assured that we investigate every faulty meter returned to us. If we cannot repair your product, we will compensate you according to the warranty coverage at the time of failure.



Want to know more?

If you need more information or want to protect your Kamstrup meters, please contact your local Kamstrup sales representative.