

Privacy policy for READy-application

Who are we?

When you are using the READy-application in connection with drive-by or walk-by meter readings, Kamstrup A/S (hereinafter "we/our/ours") will receive and process personal data about you.

We are the data controller in respect of the personal data we process about you. Our contact details are:

Kamstrup A/S
Company reg.no. 21 24 81 18
Industrivej 28
8660 Skanderborg
E-mail dpo@kamstrup.com
Phone +45 89931000

How do we process your personal data?

In the sections below you will find a description of each processing activity as well as information on the processed personal data, the purpose of processing personal data, the legal basis, transfers (as well as any third country transfers if relevant) and the retention period.

Use of the application

When using the application in connection with drive-by or walk-by meter readings, we process personal data about you in the form of:

- manufacturer of device,
- model of the device,
- operating system and
- date and time for log-in

Our legal basis for the processing of personal data is GDPR article 6 [1](f). We use the data for statistics in relation to the continuous update of the application.

Storage and deletion of personal data

We will only process your personal data for as long as necessary in order for us to pursue the purposes listed above. Once we no longer have a purpose for the processing in question, we will delete your personal data. When assessing our need for processing and the duration of the retention period, we will consider any relevant legal obligations and statutes of limitation, as well as the risk associated with the processing in question.

Your rights

According to the GDPR and the Danish Data Protection Act you have several rights. If you wish to exercise any of these rights, please contact us by using the contact details provided in section 1 of this privacy policy.

Right to access data, article 15

You have the right to gain access to the personal data we process about you as well as a variety of other information in this regard.

Right to rectification, article 16

You have the right to have any inaccurate personal data about you rectified.

Right to erasure, article 17

Under certain circumstances, you are entitled to request, that personal data about you is deleted before the usual expiry of our retention period.

Right to restriction of processing, article 18

Under certain circumstances, you are entitled to request restriction of the processing of your personal data. If you are entitled to restriction, we may in the future only process your personal data (with the exception of storage) with your consent or for the purposes of establishing, exercising or defending legal claims or protecting a physical person or important public interests.

Right to transmit data (data portability), article 20

Under certain circumstances, you are entitled to receive your personal data in a structured, commonly used and machine-readable format, and to have such data transmitted from one data controller to another without hindrance.

Right to object, article 21

At any time you have the right to, on grounds relating to your particular situation, object to processing of your personal data, which is based on our legitimate interests, cf. GDPR article 6 (1) (f).

Further information and filing complaints

You can find more information about your rights in the Danish Data Protection Agency's guidance on the rights of data subjects. You may file a complaint about our processing of your personal data with the Danish Data Protection Agency (Datatilsynet), Carl Jacobsens Vej 35, 2500 Valby, e-mail: dt@datatilsynet.dk, phone number + 45 33 19 32 00.