



System Hosting READY

With System Hosting, we take care of your software, IT platform and data. We make sure that both the READY software and servers are always up-to-date and running at the highest performance and accessibility.

We configure, install, maintain, update and secure your READY software and metering data while also taking care of the investments, operations and maintenance of the IT platform required. This means that you get the maximal performance for minimal effort.

What is in it for you?

- **Secure software with the latest features**
We constantly improve our software, not only by upgrading with small changes, but by delivering new features and functions. With System Hosting, we install updates automatically or at your convenience.
- **Optimal server performance**
We take care of the investment needed in acquiring, maintaining and upgrading the servers, licences, storage, etc. All you must do is use the READY software for your daily business.
- **We keep the system secure**
We make sure that the Kamstrup system is safe from IT security threats. This protects you and your customers' data in our systems.
- **Monitored and backed up... just in case**
We continuously monitor and back up your system to make sure that in the event of a breakdown, we can restore your data and minimise the consequences for you and normalise operations as fast as possible.

Who is this for?

System Hosting saves you from having to spend time and money on establishing and maintaining the software and IT platform/servers needed for hosting your READY system. Instead, it allows you to focus on running your business. You get an easy and all-inclusive solution including our professional customer support that takes care of your system and that you can call if you have questions or need help.

System Hosting provides all the advantages - it's hassle-free IT.



Heat



Cooling



Water



Electricity



kamstrup



What do you get?

System Hosting and Application Management

You get the complete package needed to run the business: the REAdy software, IT equipment and hosting of your data. We take care of the software and hardware, including security, backup, recovery of data, access management and even GDPR compliance. We call it hassle-free IT.

Updates and maintenance

We maintain your Kamstrup software and hardware. This means automatic implementation of minor updates to the REAdy software as well as major releases with new features and functions. We install them on your servers automatically or at your convenience. Our aim is to make life as easy for you as possible.

We continuously monitor and upgrade the hardware to be state-of-the-art, both in terms of availability of data, security, backup and recovery options. This enables us to provide you with higher security and stable performance.

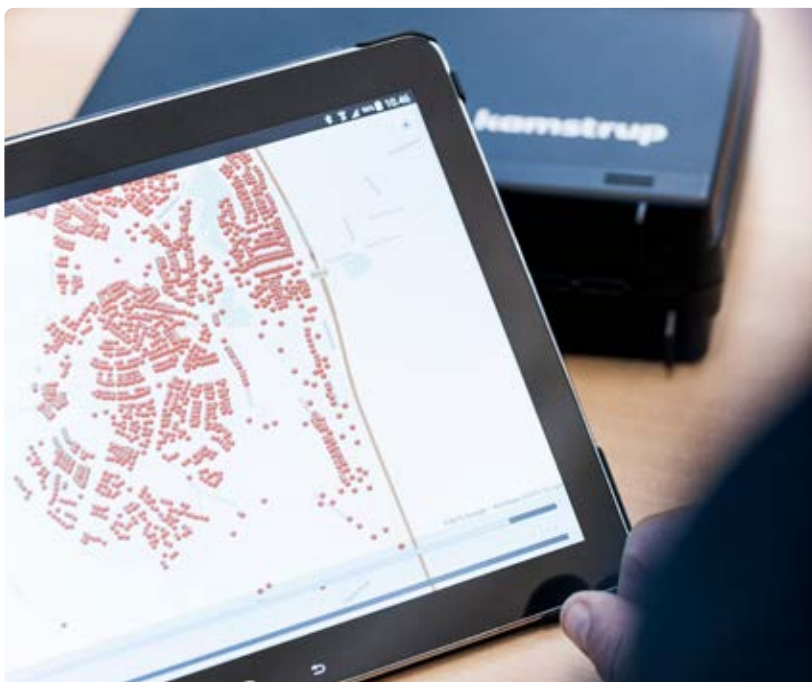
As a result, we can offer a Service Level Agreement (SLA) on availability on the servers and/or uptime on the data collection system - all tailored to your needs.

Standard opening hours for support:

Monday - Thursday: 8.00 – 16.00
Friday 8.00 – 14.30 (CET+1)

We always aim to offer first-line support in your local language, but depending on the nature of your request, you may receive specialist assistance in English.

Upon request, our opening hours and response time can be adjusted to meet your individual needs.



Looking for more?

With our add-on services, you can customise your System Hosting solution to give you just what you need.

These services include:

- **System Operation** to conduct daily system operation
- **Network maintenance** for correction in the field
- **Dedicated help** for a specific task or project
- **Extended opening hours**
- **24/7 emergency phone**
- ...and much more

Ask your Kamstrup contact for details.