



# Onboarding for Power Intelligence

With Onboarding, you get off to a better – and faster – start with your Power Intelligence modules.

We set up your new Power Intelligence module with everything including your Customer and Network Information System (CIS or GIS) data.

We also dedicate time to make you familiar with the module, and if you have questions, we have the answers. This gives you the best possible conditions to quickly start using data-based insights for optimizing your asset management.

## Who is this for?

Onboarding is for you who want a shorter learning curve and a helping hand creating the right foundation for getting full value from your meter data and your new Power Intelligence module.



Heat



Cooling



Water



Electricity

## What is in it for you?

- **Spend your time on the valuable stuff**

We handle setup and configuration so that the Power Intelligence module is ready for you to use. Then you can spend your time getting familiar with your module and gaining value from your meter data.

- **More value from your Power Intelligence module**

We give you a walk-through of the module to make sure that you know the ins and outs of its functionality. This will ensure that you have the right foundation for making data-driven decisions on troubleshooting, grid maintenance, etc.

- **No integration hassle**

The Power Intelligence platform integrates seamlessly with your Kamstrup OMNIA® head-end system, which relieves you of the hassle of having to integrate several systems.



**kamstrup**



## What do you get?

### Setup and configuration

One of our product specialists handles the installation, setup and configuration of the Power Intelligence module via remote connection. This includes import of CIS or GIS data, providing access to the right users, activating your subscription as well as testing and verifying that everything works properly.

### Introduction to your Power Intelligence module

You get a full walk-through of your new tool to get familiar with its different features and user interface so that you are all set to start efficiently monitoring your meters and substations and make data-driven decisions on asset management.

	Up & Running	Customer Information Integration	Customer and Network Information Integration (Power Flow only)	Network Information Integration (upgrade)
<b>Up and running</b> Our specialists give you a virtual guided tour of your environment with a presentation of user interfaces, functions, typical work processes, etc.	X			
<b>Setup and configuration</b> Our specialists handle setup, user access and integration of your Power Intelligence module with the head-end system data.		X	X	
<b>Import of CIS data</b> We import your CIS data and integrate it into your Power Intelligence module.		X	X	
<b>Import of grid data</b> We coordinate with your GIS provider to ensure that the grid data is handed over in the right format for import before we integrate it into your Power Intelligence module. Errors and flaws in the GIS data are pointed out and handed over to your GIS provider for correction and update of the master data.			X	X
<b>Ready for operation</b> We activate your module and hand it over for operation.		X	X	X

Kamstrup A/S • 58116566\_BI\_EN\_01.2022



## Product Support

You will have access to our product support of the module via ServiceDesk after your Power Intelligence module is handed over for operation. Our specialists will invite you for quarterly virtual follow-ups the first year and then yearly every second and third year to provide support and guidance in the use of the Power Intelligence module.