

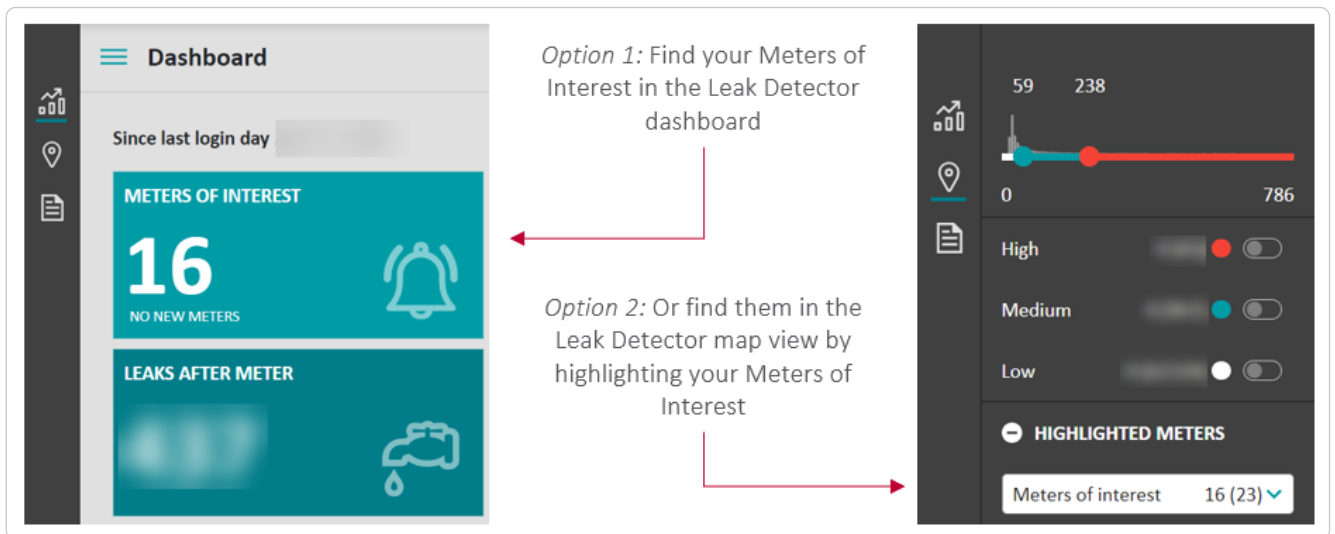
## Your “Meters of Interest” has been updated



### **Dear customer**

Our goal here at Kamstrup is to help you reduce the level of water loss in your distribution network. One of our main contributions to assist you in doing so, is Leak Detector. The purpose of Leak Detector is to reduce the amount of time you spend on monitoring and identifying leaks in your network, and the ambition is to continuously increase Leak Detector's coverage of all leaks in your network, to increase Leak Detector's hit rate among the leaks recommended, and to prioritize these recommendations based on leaks with the highest water loss. We try to achieve this via our 'Meters of Interest' machine learning model, as this is our automatic leak detection feature found within Leak Detector.

To this end, we are pleased to announce that the Meters of Interest machine learning model has been up-dated once again. Find it in Leak Detector either via the dashboard or in the filtering settings.



This new update of the machine learning model is all about sensitivity. The model will now detect potential new leaks more quickly after a change in a meter’s noise pattern has been observed. This will help you react faster to an increase in your non-revenue water.

To you as a customer, this update means that the number of Meters of Interest may change compared to what the previous version of the model suggested. This is due to the increased sensitivity of the new model.

For us to be able to continuously improve Meters of Interest going forward, we strongly urge you to keep using Leak Detector’s event formula to register what you find in the field.

## Your system has been updated!

You do not need to do anything, as the Meter of Interest model has been automatically updated.

If you experience any problems, please contact Kamstrup Support at tel. +1 404 689 4758 or at supportus@kamstrup.com, as they can help you with the update and getting started.

Otherwise, you can find all our Leak Detector documentation on our website: <https://www.kamstrup.com/en-us/water-solutions/water-analytics/leak-detector/documents>

Happy leak hunting!

Best regards

Kamstrup A/S