



System Operation READYy

With System Operation, we are able to operate your entire meter reading system which allows you the flexibility to focus on your business and your customers.

We handle everything from collecting the data from the installed meters via the network and preparing it for import into your billing system. Additionally, we also administer meter replacement as well as monitoring and maintaining a high meter reading performance and accessibility of the data collection system, READYy.

Who is this for?

System Operation is for you who don't want to spend time and money on operating the data collection system network and everything around it. It allows you to spend more time, focusing on your customers. We take care of the rest.

What is in it for you?

- **Efficient use of resources**
By letting us operate your meter reading system, you are leaving it to a specialist rather than investing in IT equipment and tying up personnel resources.
- **Less responsibility and hassle**
We are responsible for software updates, firmware maintenance and hosting. You avoid any hassle and never have to wonder if your system is updated or if your meter data is backed up.
- **Quick detection of errors**
You receive regular operations reports from Kamstrup with information on the numbers of meters read, fault notifications etc. This means that errors and irregularities can be rectified quickly.



kamstrup



What do you get?

Data collection and export

Kamstrup is responsible for the collection of data from your meters via the installed collector. This means that we collect the data from the meters via the collector and prepare the data for invoicing, analysis and other pertinent uses by the utility.

Performance monitoring

We monitor the performance of the data collection from your meters to your READY system. To ensure high performance, we provide you with reports and actions lists on meters and network components, which needs your attention either to repair or prevent incidents.

Network and system maintenance

We manage the meter reading system and network components in READY. When system software or firmware updates are available we will install and validate the updates to ensure a high operational system performance.

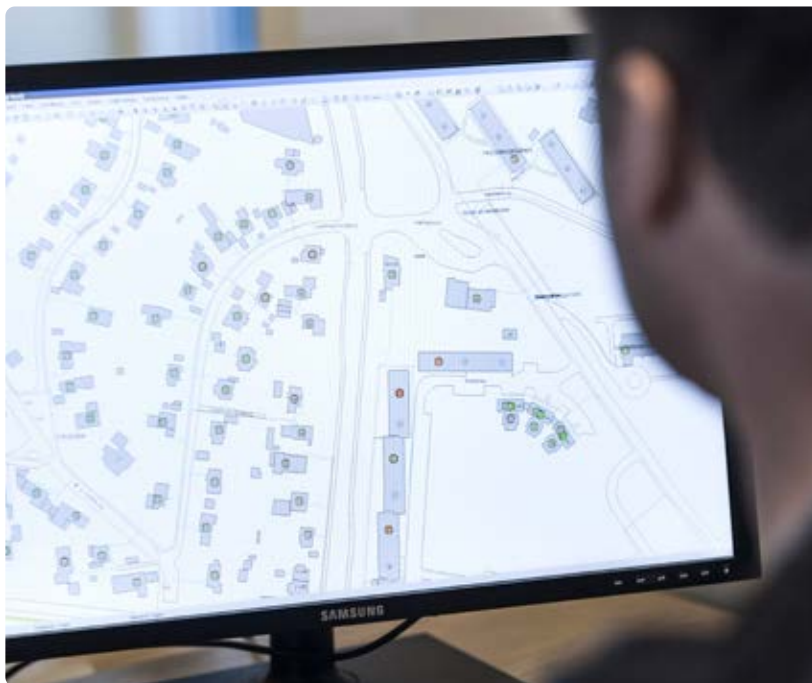
System support and hosting

With System Operation, hosting and support is included. This means we take care of things like server operation, data back-up and IT security. And if you need help related to your Kamstrup system, you have easy access to our service desk via web, email and telephone.

Standard opening hours for support:

Monday - Friday 8:00am - 4:00pm EST

Upon request, our opening hours and response time can be adjusted to meet your individual needs.



Looking for more?

With our add-on services you can customize your System Operation solution to give you just what you need.

These services include:

- **Network maintenance** for correction in the field for network
- **Replacement of meters** for managing and replacing meters
- **Dedicated help** for a specific task or project
- **System integration** for seamless data integration
- ...and much more

Ask your Kamstrup contact for details.