

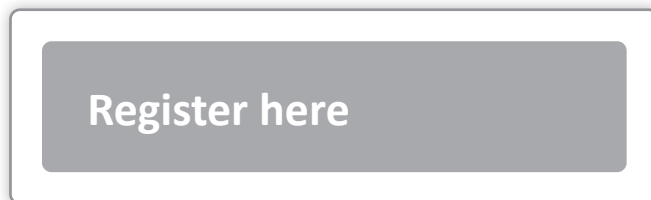
Encryption Key Service

In Kamstrup's Encryption Key Service, customers can download encryption keys for Kamstrup meters.

Read here how to gain access to your encryption keys.

Create your personal login for “My Kamstrup”

- Go to kamstrup.com.
- Select “My Kamstrup” in the upper right corner and click the “Register here” button.



- Enter your email address in the field and click the “Send” button.

New user?

Please enter your email address here and click “Send” to create a new user account. An activation link will be sent to the email address. Follow the link in the email to activate the account.

Email

Activate your personal login for “My Kamstrup”

- Click the activation link in the forwarded email.
- Enter your name and select a personal password.
- Click the “Complete registration” button.

Complete registration

Enter your name (optional) and choose a password to complete your registration.

Name (Optional)

Password

Repeat password

Complete registration

Password policy

The password must contain at least 8 characters and must not contain your name or email address.

The password must contain:

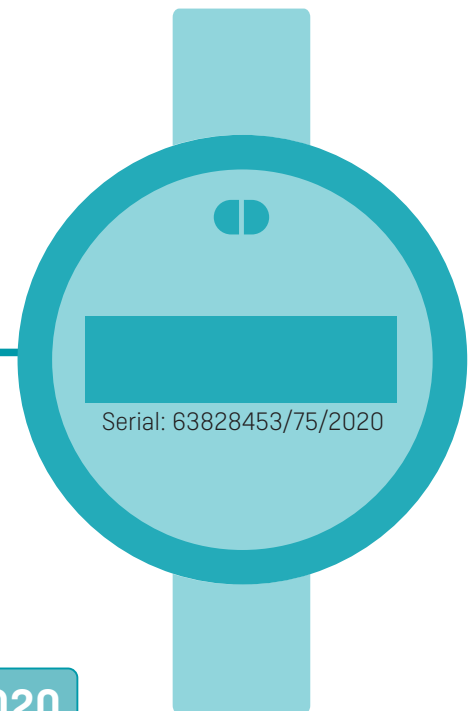
- Lowercase
- Uppercase
- Numbers
- Special characters

Get encryption keys

- Go to kamstrup.com and select “My Kamstrup”.
- Select “EKS”.
- Log in with your personal login and password.

Register device

- Click the "Register" button.
- Enter the serial number and device code of the meter [the device code follows the serial number].
- Then click "Add Device"

A screenshot of a web application interface. At the top right, the user is identified as "Robert Normann" with the email "rno@kamstrup.dk". Below this are three buttons: "Read Rights", "Download", and "Register". The "Register" button is highlighted with a teal line. A modal window titled "REGISTER DEVICES" is open, showing two input fields: "Serial Number" with the example value "ex:'KAM12345678'" and "Device Code" with the example value "ex:'A0'". Below these fields is an "Add Device" button. A teal box with the text "xxxxxxx/xx/2020" is positioned above the modal, with lines indicating that the first part of the string goes into the Serial Number field and the second part goes into the Device Code field.

Get encryption keys for your meters

- Select the meter(s) for which you want to get encryption keys and click the "Download file" button. Then click the selected meter(s).
- Choose the "CSV" format and click the "Download" button.
- The downloaded file is now available in your Download folder on your PC.

DOWNLOAD DEVICES
✕

Selected devices

All devices

Concentrators	26
Gateways	0
Meters	81
Repeaters	0
Valves	0
Total	107

File format

KEM
▼

Choose a password for the file ⓘ

You need this password again when you import the KEM file into your meter reading system (PcBase, READy Manager, USB Meter Reader etc.)

History
Cancel
Download

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