



Up & Running Incidents

With Up & Running Incidents, you get off to a better – and faster – start using the Incidents module. We set everything up, make you familiar with the tool – and if you have questions, we have the answers.

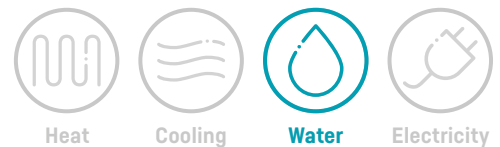
This gives you the best possible conditions to quickly achieve a high success rate discovering, prioritising and handling events in your distribution network.

Who is this for?

Up & Running Incidents is for you who want a shorter learning curve and a helping hand in creating the right foundation for getting full value from efficient event management with the Incidents module.

What is in it for you?

- **Less hassle**
We handle setup and configuration so that the Incidents module is ready for you to use. In other words, you can skip the hassle and jump right in.
- **A good head start**
We give you a walk-through of Incidents to make sure that you become familiar with the tool and have the right foundation to start creating the individual settings that meet your needs and allow you to react faster.



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What do you get?

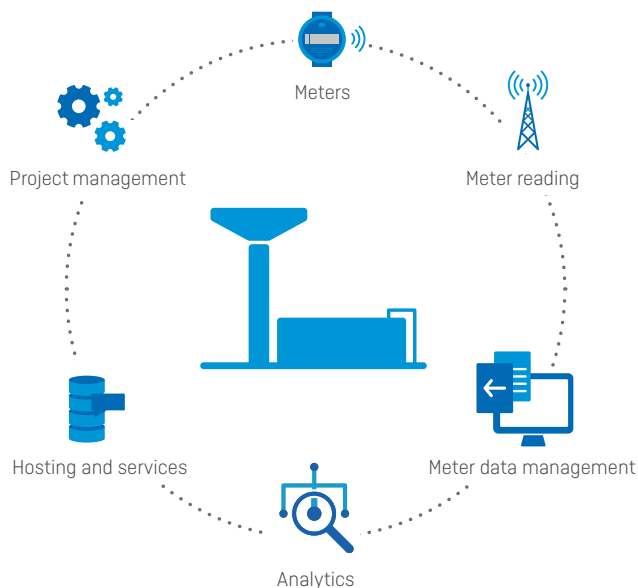
Setup and configuration

One of our product specialists takes care of the installation, setup and configuration of the Incidents module via a remote connection. This includes providing access to the right users, activating your subscription as well as testing and verifying that everything works properly.

You get a full walk-through of your new tool to get familiar with its different features and user interface so that you are all set to manage events in your distribution network efficiently.

Should you need additional support, for example for the integration of your pipeline network into Incidents to increase transparency, this can be acquired upon request.

Ask your Kamstrup contact for more information.



Looking for more?

With our add-on services, you can customise your Up & Running Service to give you just what you need.

These services include:

- **Pipeline integration**
- **Dedicated help** for a specific task or project
- ...and much more

Ask your Kamstrup contact for details.