

How to transfer
or receive owner-
ship of encryption
keys to another My
Kamstrup account



You can manage the ownership of your encryption keys through the EKS portal. To transfer or receive keys, you must be an EKS superuser. For details on becoming a superuser, visit the My Kamstrup FAQ.

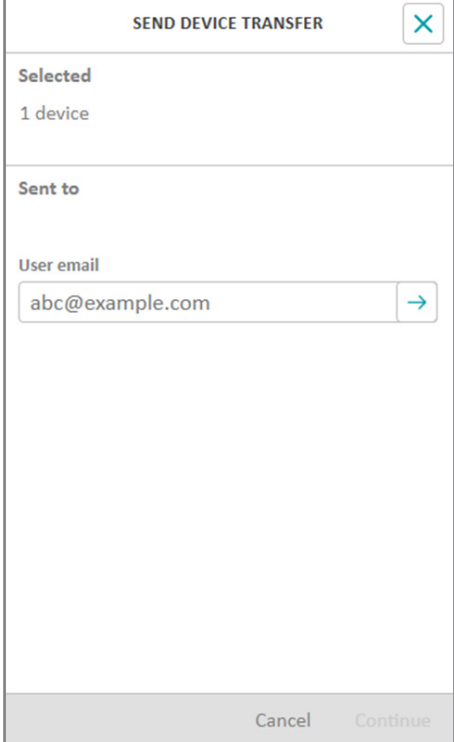
You can either transfer the ownership of your keys to another organization [Send] or request the ownership of keys [Request].

Please note that ownership changes are permanent and cannot be undone.

Send unit(s)

Transfer ownership of units to another organisation

1. Select the meter(s) from the list and click "Transfer" and then "send".
2. Enter the recipient's My Kamstrup email address.
3. Click the arrow to validate the email address.
4. If the email is correct, click "Continue."
5. Click "Request code" to receive a code via email.
6. Click "Send now" to finalize the transfer.



SEND DEVICE TRANSFER

Selected
1 device

Sent to

User email
abc@example.com

Cancel Continue

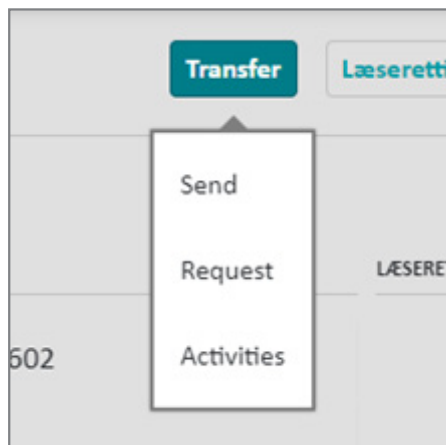
Request unit(s)

Request ownership of units from another organisation

1. Select "Transfer" and then click "Request".
2. Enter the serial number(s) of the meter(s) to be transferred, including "KAM" before the serial number.
3. Click "Add to list".
4. If the serial number(s) are correct, click "Continue".
5. Check "I'm not a robot" and click "Request now".

View activities

1. Click "Transfer" and then "Activities" to see all send/receive activities.
2. "Open" displays transfers in progress. Here, you can accept or decline requests from other organizations.
3. "Closed" shows completed transfers, including whether they were successful or canceled.



TRANSFER ACTIVITIES	
Open	Closed
2/12/2021 3:56:54 PM Received - 3 devices from MAJR Customer	Succeed
2/12/2021 3:49:27 PM Sent - 3 devices to MAJR Customer	Succeed
2/12/2021 1:43:19 PM Requested - 1 device by mykeys.user.a@gmail.com (cancelled by mykeys....	Cancelled
2/12/2021 12:06:46 PM Requested - 1 device by mykeys.user.a@gmail.com (cancelled by mykeys....	Cancelled
2/12/2021 11:58:15 AM Requested - 1 device by mykeys.user.a@gmail.com (cancelled by mykeys....	Cancelled

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