



# Leak Monitoring Service

With Leak Monitoring Service, we monitor your service connections through the Leak Detector module. By providing detailed information, we are able to notify you of potential leaks so that you can efficiently verify and locate which ultimately enables the reduction of Non-Revenue Water and provide enhanced customer service.

## Who is this for?

Leak Monitoring Service is for those who want to improve detection of leaks in service connections by having someone else monitor them.

## What is in it for you?

- **Efficient use of field time**  
A complete list of addresses with potential service connection leaks is delivered so that you can effectively prioritize field visits based on area of largest impact.
- **High hit rate for beating leaks**  
Increased insight into where potential leaks may be located in addition to noise detection guidelines to increase success rate on verification and location of leaks.
- **High customer satisfaction**  
Ability to provide your customers with intelligence about potential leaks earlier in the process which ultimately reduces the risk of consequential damages and increases customer service and satisfaction.



**kamstrup**



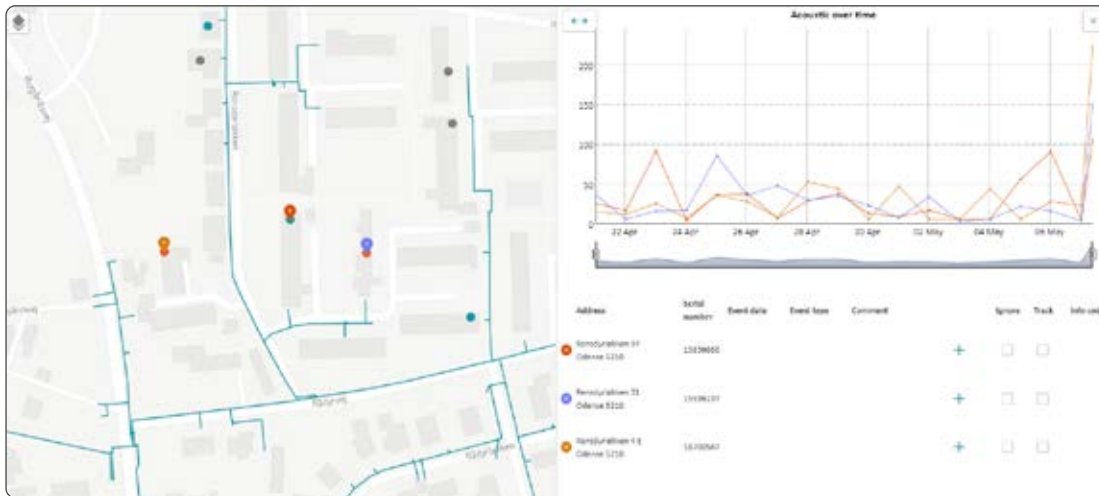
## What do you get?

### High precision leak monitoring

Kamstrup's Acoustic Leak Detection solution is based on acoustic noise monitoring inside service connections which significantly increases the probability of identifying potential leaks.

With our Leak Monitoring Service, we maintain visibility across your service connections through our Leak Detector module. Depending on your specific needs and identified prearranged time interval, a Kamstrup product specialist will connect to discuss a list of suspected potential leaks based on documentation and be able to provide a recommendation for next steps.

In addition, you will also receive noise detection guidelines for on-site verification which increases your success rate for not only verifying but also locating potential leaks.



If additional support is needed, your local Kamstrup Regional Sales Manager can work with you to coordinate.

### Looking for more?

With our add-on services you can customize your support solution to give you just what you need.

They include:

- **Training** in how to monitor and verify potential leaks
- **Dedicated help** for a specific task or project
- ...and more