



# Leakage Monitoring Service

With Leakage Monitoring Service, we monitor your service connections in the Leak Detector module – so this is no longer your task or responsibility. We notify you of potential leaks and give you the information you need to efficiently verify and locate them so you can reduce your level of Non-Revenue Water and help your customers.

## What is in it for you?

- **Efficient use of field time**  
We deliver a complete list of addresses with potential service connection leaks, so you can prioritise your field visits based on where they will have the biggest impact and ensure that your time out there is efficient.
- **High hit rate for beating leaks**  
We point out where we would advise you to look for a potential leak and provide noise detection guidelines to increase your success rate for verifying and locating it.
- **High customer satisfaction**  
You can provide more proactive customer service and inform your customers about potential leakages early in the process, which reduces the risk of consequential damages.

## Who is this for?

Kamstrup Leakage Monitoring Service is for you who want to improve the efficiency of your leak detection in service connections by having someone else monitor them, so you can target your efforts on locating and verifying leakages.



Heat



Cooling



Water



Electricity



**kamstrup**



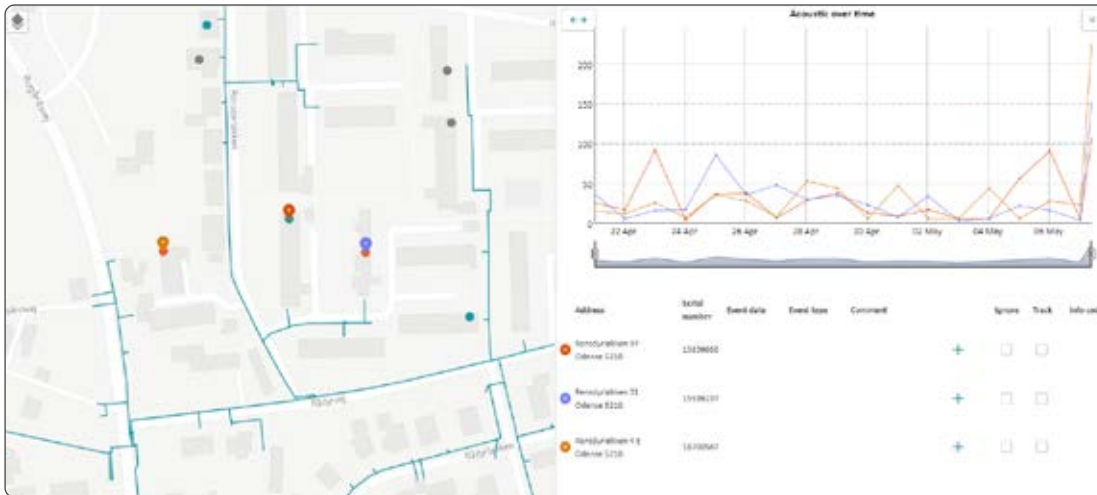
## What do you get?

### High precision leakage monitoring

The Kamstrup Acoustic Leakage Detection solution is based on acoustic noise monitoring inside service connections, which significantly increases the probability of identifying potential leakages.

With Leakage Monitoring Service, we monitor your service connections for you in the Leak Detector module. And at a prearranged time interval depending on your needs, one of our product specialists contacts you with a list of suspected leaks including documentation and recommendations.

You will also get our noise detection guideline for on-site verification to increase your success rate for verifying and locating the leakage. If you need further assistance, we can provide training in leakage monitoring and verification.



Should you need additional support such as installation of new software modules or on-site assistance, this can be acquired upon request. Ask your Kamstrup contact for more information.

### Looking for more?

With our add-on services you can customise your support solution to give you just what you need.

They include:

- **Training** in how to monitor and verify potential leakages
- **Dedicated help** for a specific task or project
- ...and more

Ask your Kamstrup contact for details.